Coronavirus Disease (COVID-19)

People Who Are at High Risk for Severe Illness from COVID-19

While diseases can make anyone sick, some Canadians are more at risk of developing severe complications from an illness due to underlying medical conditions and age. If you are at risk for complications, you can take action to reduce your risk of getting sick from COVID-19.

Who Is at High Risk?

- People with medical conditions including:
  - Heart disease
  - Hypertension (high blood pressure)
  - Lung disease
  - Diabetes
  - Cancer
- People with weakened immune systems from a medical condition or treatment, such as chemotherapy
- Older adults

Be Prepared

- Prepare to stay connected with others by phone or email.
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- Ask family, a neighbour or friend to help with essential errands (e.g., picking up prescriptions, buying groceries).
- Identify which services are available to deliver food or medications to your home.
- Monitor yourself for symptoms.

How to Reduce Your Risk of COVID-19

- If possible, only leave your home for medically necessary appointments.
- Stay away from people who are sick.
- Avoid contact with others, especially those who have not travelled or been exposed to the virus.
- If contact cannot be avoided, take the following precautions:
  - keep at least 2 metres between yourself and the other person
  - give a friendly wave instead of a handshake, kiss or hug
  - keep interactions brief
- Clean hands frequently with soap and water for at least 20 seconds or, if not available, use alcohol-based hand sanitizer containing at least 60% alcohol.
What to do if you get a symptom of COVID-19

- Symptoms of COVID-19 include:
  - a new cough or a chronic cough that gets worse, or
  - a fever (greater or equal to 38°C or signs of a fever like shivering, flushed skin, excessive sweating), or
  - difficulty breathing

- If you develop a symptom, stay home and call your health care provider or local public health unit and tell them about your symptoms.
- Always call ahead before going to see a health provider or health care facility so that they can keep others from being exposed.
- The following symptoms should be considered urgent:
  - significant difficulty breathing (e.g., can’t catch breath, gasping)
  - chest pain or pressure
  - new confusion or difficulty waking up
- If you develop these urgent symptoms, call 911 and inform them that you may have COVID-19 and are at high risk for complications.

- Avoid touching your mouth, nose, and eyes and/or food with your hands.
- Carry alcohol-based hand sanitizer when you are outside of your home.
- Avoid touching high-touch surfaces such as doorknobs, handrails and elevator buttons in public places.
- If you need to touch surfaces in public places, use a tissue or your sleeve to cover your hand.
- At least once daily, clean and disinfect surfaces that you touch often, like toilets, bedside tables, doorknobs, phones and television remotes.
- To disinfect, use only approved hard-surface disinfectants that have a Drug Identification Number (DIN). A DIN is an 8-digit number given by Health Canada that confirms the disinfectant product is approved and safe for use in Canada.
- When approved hard surface disinfectants are not available, for household disinfection, a diluted bleach solution can be prepared in accordance with the instructions on the label, or in a ratio of 5 millilitres (mL) of bleach per 250 mL of water OR 20 mL of bleach per litre of water. This ratio is based on bleach containing 5% sodium hypochlorite, to give a 0.1% sodium hypochlorite solution. Follow instructions for proper handling of household (chlorine) bleach.
- If they can withstand the use of liquids for disinfection, high-touch electronic devices (e.g., keyboards, touch screens) may be disinfected with 70% alcohol at least daily.
- Remind others who are sick, or may have been exposed to the virus, to stay away.
- Avoid crowds and large gatherings.
- Avoid cruises and non-essential travel outside of Canada.