



Conference Theme: COMMUNITIES UNITE!

First Nations' Emergency Services

Public Safety

Conference

SEPTEMBER 12 & 13, 2009 • NORTHWEST COMMUNITY COLLEGE, TERRACE, B.C.

Collaboration Between

individuals, agencies and communities is essential for successful emergency management. Embracing all aspects of Emergency Services this conference offers you the opportunity to learn successful techniques to enhance your community's resiliency.

Our Keynote Speaker

is Norman Clarke, Indigenous Liaison Officer with Queensland Fire Rescue who will share his experiences of working in Australian Emergency Services.

Topics Include

- Volunteer Recruitment & Retention
- Fire Life Safety
- Emergency Planning
- Emergency Social Services
- Budgets, Funding & Fund Raising
- Environmental Issues
- Radio Communications
- First Responders



**FIRST NATIONS'
Emergency Services**
BRITISH COLUMBIA

Visit our website or contact the office for more information:

Tel 1.604.669.7305

Toll Free 1.888.822.3388

www.fness.bc.ca

1st Annual FNESS Public Safety Conference

On September 12-13, 2009, communities will be uniting at our inaugural Public Safety Conference in Terrace. If you are involved or interested in fire protection, emergency planning, public safety, emergency social services, public health, first aid or community safety, this event provides an educational and networking opportunity not to be missed.

The conference is free to attend and features speakers from a wide range of organizations including First Nations fire departments, the Provincial Emergency Program (PEP), Red Cross, RCMP, the Emergency and Health Services Commission, Regional Districts and Municipal Fire Departments. Sessions will address cross-disciplinary issues such as recruitment and retention, governance support, integration, liability, funding and training.

Our keynote speaker is Norm Clarke, Indigenous Liaison Officer with Queensland Fire Rescue, Australia. Speaking about fire services, volunteering, training, communications and community awareness, Norm will share his experiences as an Aboriginal person successfully working in a non-Aboriginal organization.

The conference culminates with a joint exercise on Sunday afternoon. Following a lunch celebrating the opening of the City of Terrace, Northwest Community College and FNESS Fire Training Centre, attendees will utilize the knowledge gained during the event to participate in a scenario.

Don't miss out – Terrace is Hockeyville! The city will play host to the Vancouver Canucks and the New York Islanders on Monday, September 14. Hotels are filling up fast so make your reservations now.

First Nations' Emergency Services Public Safety Conference Schedule

SATURDAY, SEPTEMBER 12	0800	Registration						
	0830	Welcome						
	0900	Australian Emergency Services – Norm Clarke						
	1000	Break						
	1030	100/504 – Search & Rescue (SAR) & Liability Issues in Emergency Services	200 – Emergency Management Training	300 – Forest Fuel Management & Community Wildfire Protection Planning	400 – First Responder Program – Randy Shaw		700 – Fire Life Safety Educator	
	1200	Lunch						
	1300	101 – Radio Communications	201/302 – Emergency Management – an Australian Perspective	301 – Fuel Storage Tanks: Regulations & Spills	401 – Command & Control	501 – Community Fire Inspection Programs	601 – Live Fire	700 – Fire Life Safety Educator (continued)
	1430	Break						
	1500	102 – Emergency Plan Funding	202 – Emergency Social Services & Recovery	201/302 – Emergency Management – an Australian Perspective	401 – Command & Control (continued)	502 – Swift Water Awareness	601 – Live Fire (continued)	700 – Fire Life Safety Educator (continued)
	1630	End of Day						

SUNDAY, SEPTEMBER 13	0800	Registration / Coffee						
	0830	103 – Emergency Plan Integration	203 – Roles & Responsibilities in Emergency Response	303 – Water Quality & Treatment	403 – Recruitment & Retention (Norm Clarke)	503 – Funding, Budget Management & Governance Support	603 – Hazardous Materials Safety	700 – Fire Life Safety Educator (continued)
	1000	Break						
	1030	104 – Emergency Planning	204 – First Nations' Integrated Emergency Management Committee	304 – Aboriginal Policing Initiatives & Public Safety	404 – Women in the Fire Service	100/504 – Search & Rescue (SAR) & Liability Issues in Emergency Services	604 – Pipeline Safety	700 – Fire Life Safety Educator (continued)
	1200	Fire Training Centre Launch & Lunch						
	1400	Scenario						
	1700	End of Day						

Australian Emergency Services

Norm Clarke, Indigenous Liaison Officer with Queensland Fire Rescue, provides an overview of Public Safety in Australia where eight programs operate under the umbrella of the Australian Council of State Emergency Services. Learn how each state program is run, in particular the use of volunteers and the type of disasters they deal with. In addition to Norm's personal perspective – an Australian aboriginal person working with non aboriginal environment, he will give an insight to the challenges for Aboriginal communities.

100 Search & Rescue (SAR) and Liability /504 Issues in Emergency Services

In the wake of the Golden Search & Rescue Society lawsuit, search and rescue groups are being urged to get third-party liability coverage and to reconsider their legal liability issues. This session discusses current liability issues and the likely impact for Emergency Services organizations and providers including fire services.

101 Radio Communications

This session provides an overview of the existing capacity and communications programs. Learn why alternative communications, such as amateur radio, are required during disasters and how to get involved with emergency communications.

102 Emergency Plan Funding

The Joint Emergency Preparedness Program (JEPP) is a federal/provincial cost-sharing initiative to encourage provincial ministries and Crown corporations, incorporated municipalities, regional districts and First Nations entities, to undertake emergency preparedness projects. This session discusses the options available for developing emergency plans, business continuity plans and pandemic plans, and provides participants with tips on how to maximize use of emergency planning dollars.

103 Emergency Plan Integration

Developing a single integrated emergency response plan will minimize duplication, is less expensive to maintain than multiple plans and enhances response capabilities. Integrated emergency plans eliminate confusion for responders and simplify communications. Learn how you can improve services and maximize resources through integration with regional districts, municipalities and other First Nations.

104 Emergency Planning

Learn how planning can save your community tens of thousands of dollars. This session provides an introduction to Emergency Plans. Dispelling the myth that Emergency Plans are difficult to produce this session discusses why they are needed, who should be involved and how to get started.

200 Emergency Management Training

The importance of training cannot be overstated, this session discusses the different spheres of Emergency Management training such as; Emergency Social Services, Incident Command and Exercise Planning. Based on a list of recommended courses, learn how to develop training plans and to access training.

201 Emergency Management /302 – an Australian Perspective

The Australian Government supports States and Territories in developing their capacity for dealing with emergencies and disasters, and provides physical assistance to requesting States or Territories when they cannot reasonably cope during an emergency. Emergency Management Australia (EMA) seeks to encourage an "all agencies", "all hazards" approach to the prevention or mitigation of disasters, preparedness for their impact, response to that impact and recovery from the consequences. Learn how this model works in the state of Queensland, and how standardized training benefits agencies, personnel and those impacted by disaster across the country.

202 Emergency Social Services & Recovery

Learn how your community can better prepare to cope in the event of a disaster, and develop resiliency to get back after a major incident. This session provides an overview of the programs and services offered by the Red Cross and other non-government agencies.

203 Roles and Responsibilities in Emergency Response

This session discusses the functions of trained community members and Emergency Response personnel who are involved in regional Emergency Operations Centres, Community Operations Centres, or Incident Command Centres. Learn about the roles and responsibilities of those involved, and how command systems can maximize resource utilization.

204 First Nations' Integrated Emergency Management Committee (FNIEM)

This session provides a background on the purpose and formation of FNIEM. The committee was struck by INAC and PEP and involves First Nations leadership, First Nations agencies, and partner government and emergency agencies. The goal of the committee is to develop a comprehensive framework for integrated disaster management.

300 Forest Fuel Management & Community Wildfire Protection Planning

Discussing the issue of Forest Fuel Management (FFM), Community Wildfire Protection Plans (CWPP), Mountain Pine Beetle (MPB) and the links to public safety. This session will explain the different programs and agencies involved in the MPB / FFM program, including the Forest Fuel Management Working Group (FFMWG) and how various federal and provincial agencies work together on this initiative.

301 Fuel Storage Tanks: Regulations and Spills

This session is provided by Environment Canada and addresses the increasingly strict stance being taken on fuel storage tank systems, petroleum products and allied petroleum products. Topics included are: legal responsibilities for meeting current fuel tank regulations and codes; critical regulation timelines; reporting or facilitating a response to leaks and spills; proactive planning for system emergencies; and why fuel suppliers may be prevented from filling your tanks. Also learn who to contact if you have questions about your fuel tanks, what agencies are involved in responding to fuel spills, and who to contact to report or follow up on spills.

201 Emergency Management /302 – an Australian Perspective

The Australian Government supports States and Territories in developing their capacity for dealing with emergencies and disasters, and provides physical assistance to requesting States or Territories when they cannot reasonably cope during an emergency. Emergency Management Australia (EMA) seeks to encourage an "all agencies", "all hazards" approach to the prevention or mitigation of disasters, preparedness for their impact, response to that impact and recovery from the consequences. Learn how this model works in the state of Queensland, and how standardized training benefits agencies, personnel and those impacted by disaster across the country.

303 Water Quality and Treatment

Water quality issues are one of the most overlooked yet most critical issues. This session will discuss the ongoing issues of water quality in relationship to public safety, water quality during disaster events and problems that communities can experience during normal times including water shortages, water sampling, water infrastructure and training of water technicians.

304 Aboriginal Policing Initiatives & Public Safety

Learn about the programs and role police agencies in the province play during disasters or community based incidents. The session will also discuss community programs that form an integral part of community emergency plans. Major roles of police include evacuations, and security of evacuated areas. Learn how you can incorporate tips and suggestions that will support evacuation efforts.

400 First Responder Program

Many emergency services providers get involved with the first responder program. The session will provide an overview of the program, licensing, training and current reviews. It will also help emergency services better understand the responsibility of providing first responder services.

401 Command & Control

Learn effective leadership tactics to enhance fire suppression command and control skills. By the end of this training, the learner will be able to; Give an Initial Size Up Report; Assume Command; Institute an Initial Action Plan; Transfer Command; Effectively manage Fire Suppression Teams; Use an Accountability System.

403 Recruitment & Retention

Australia has some of the highest volunteer ratios in the world, their Rural Fire Service is primarily staffed by volunteers. Learn about the use of volunteers in the Rural Fire Service, and the recruitment and training programs employed.

404 Women in the Fire Service

As volunteer numbers drop to all time lows learn from an experienced Fire Chief how her experience of being recruited and trained can potentially supplement your fire or emergency services recruitment drives.

501 Community Fire Inspection Programs

Volunteer fire services rarely get the opportunity to save structures and lives, learn how implementing prevention programs like a Community Fire Inspection Program can supplement the efforts of your fire service and reduce the loss of life and structures.

502 Swift Water Awareness

This workshop is ideal for those who supervise personnel who work in the field around moving water, or those who work in or on rivers themselves. Participants will learn about federal and provincial legislation that dictates the type of training required for those who work in moving water environments, and also be introduced to identification of hazards, basic self rescue and safety procedures when working in and around moving water, personal protective equipment, basic water rescue equipment, and how to initiate and manage safe practices for those who work in and around moving water. This is an information-only session and does not result in a certification.

Course offered by  **Raven Rescue**

For more than 20 years, Raven Rescue has been teaching clients to operate safely in high-risk environments. They offer courses and consulting services in swift water, surface ice, technical rope and boat handling.

503 Funding, Budget Management & Governance Support

The fire service faces many challenges, including the cost of operations, reporting requirements and community governance. This session is designed to help improve your understanding of fire services funding support from INAC. The session will also cover budget management and best practices to seek the support of your Chief and Council.

100 Search & Rescue (SAR) and Liability /504 Issues in Emergency Services

In the wake of the Golden Search & Rescue Society lawsuit, search and rescue groups are being urged to get third-party liability coverage and to reconsider their legal liability issues. This session discusses current liability issues and the likely impact for Emergency Services organizations and providers including fire services.

601 Live Fire

Explore the new Fire Training Centre jointly operated by the Terrace Fire Department, Northwest Community College and FNESS. This inaugural Live Fire session will provide hands on training in a state of the art Fire Training venue.

603 Hazardous Materials Safety

Dangerous goods shipments range from industrial chemicals to manufactured goods and, while indispensable to our modern way of life, can pose a threat if not handled safely. Strict regulations, supported by policies and procedures, ensure dangerous goods/hazardous materials are transported safely. This session discusses the outreach programs in place for communities and shippers to work collaboratively in an effort to promote compliance, competence and due diligence and to best prepare in the event of a disaster.

604 Pipeline Safety

Pipelines are safe and efficient ways of transporting crude oil and petroleum products. However, if a pipeline is damaged the consequences could be very serious. Emergency preparedness and planning measures are in place in the event that a pipeline incident occurs. Learn how collaboration in planning between pipeline companies and local emergency response organizations can educate communities on how to respond in the unlikely event of an emergency.

700 Fire Life Safety Educator

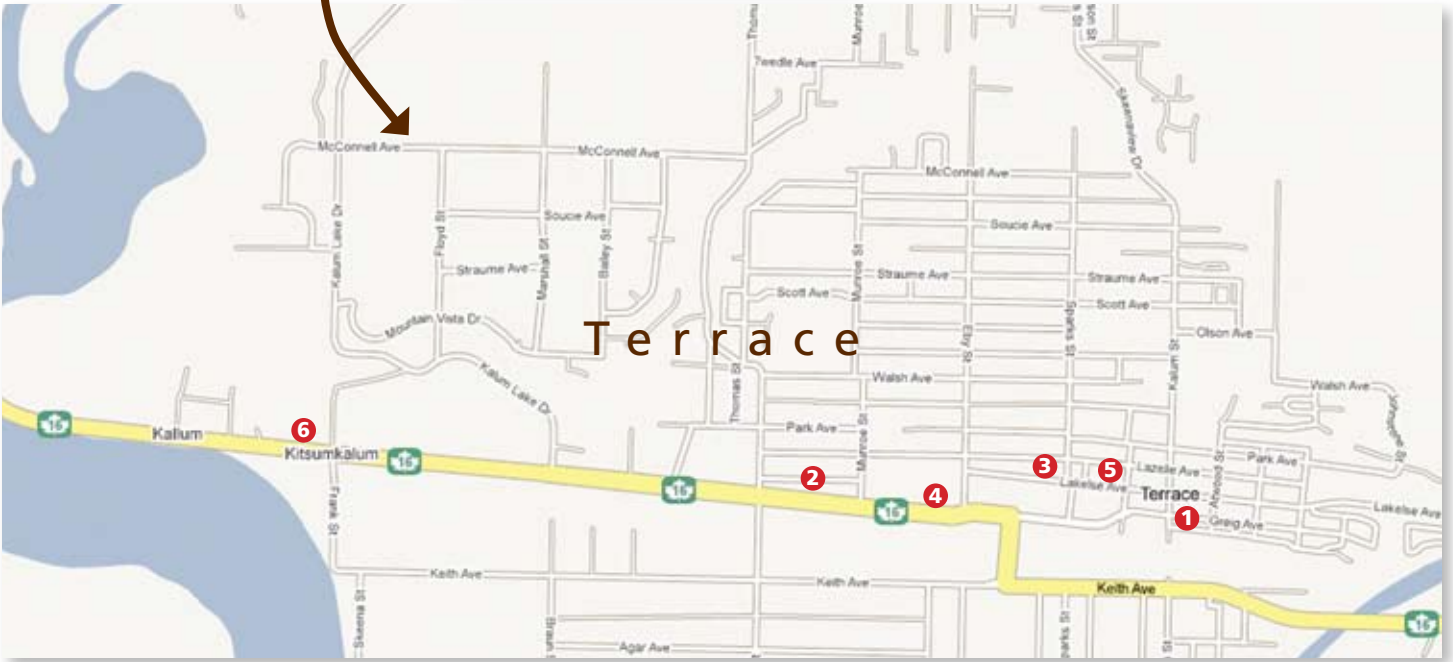
Through the training, students gain the knowledge and skills to deliver sound public education to their communities. Students will explore the myths and realities of fire, human behavior during fire emergencies and strategies to effectively reach a variety of audiences.

The course also covers:

- Methods of delivering fire and life safety education
- Selecting educational materials
- Working with the media
- Evaluating a program's success



FNESS Public Safety Conference Location
Northwest Community College
 5331 McConnell Ave, Terrace, BC V8G 4X2



Terrace Accommodations: FNESS Special Block Rates

1 Best Western Terrace Inn

4553 Greig Ave, Terrace,
 BC V8G 1M7
 Tel: 250.635.0083
 Fax: 250.635.0092
 Toll Free: 1.800.488.1898
 Web: [www.bestwestern.com/
 ca/terraceinn](http://www.bestwestern.com/ca/terraceinn)



2 Sandman Inn – Terrace

4828 Highway 16 W Terrace,
 BC V8G 1L6
 Tel: 250.635.9151
 Fax: 250.635.6225
 Toll Free: 1.800.726.3626



Important Notice Regarding Terrace Accommodations

Please be advised there are a limited number of hotel rooms in the Terrace area, in addition Terrace will be hosting "Hockeyville" on September 14, 2009. Secure your hotel accommodations early. FNESS has a limited number of extra rooms under its block that are available for Public Safety Conference participants (based on availability). If you cannot secure a room please contact Frankie Mason at fmason@fness.bc.ca or 1-877-814-3782 or 250-377-7600. Conference participants are responsible for all incurred hotel expenses. When calling the Best Western Terrace Inn or Sandman Inn-Terrace be sure to ask for the FNESS Block Rate.

Additional Lodging Options

3 Bear Country Inn

4702 Lakelse Ave, Terrace, BC V8G 1R6
 Tel: 250.635.6302 Fax: 250.635.6381
 Toll Free: 1.888.226.6222
 Web: www.innbc.com

4 Cedars Motel

4830 Hwy 16W Terrace, BC V8G 1L6
 Tel: 250.635.2258 Fax: 250.635.7227
 Toll Free: 1.866.635.2258
 Web: www.cedarsmotel.net

5 Coast Inn of The West

4620 Lakelse Ave, Terrace, BC V8G 1R1
 Tel: 250.638.8141 Fax: 250.638.8999
 Web: www.coasthotels.com

6 Evergreen Inn

5422 Hwy 16 W Terrace, BC V8G 0C6
 Tel: 250.635.0811 Fax: 250.635.0822
 Email: everinn@telus.net



Public Safety Conference Registration Form

Please complete one form per person.

Questions regarding any aspect of this program should be directed to the coordinator of the Fire & Emergency Medical Training department at the FNESS office.

Please check the courses you wish to register for as spaces are limited, early registration is recommended.

Sessions with low registration will be cancelled. Please indicate first, second and third choice in the boxes for each time slot.

SATURDAY, SEPTEMBER 12	1030 ↓ 1200	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 100/504 – Search & Rescue (SAR) & Liability Issues in Emergency Services	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 200 – Emergency Management Training	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 300 – Forest Fuel Management & Community Wildfire Protection Planning	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 400 – First Responder Program – Randy Shaw	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 700 – Fire Life Safety Educator JIBC Accredited, Course # F276
	1300 ↓ 1430	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 101 – Radio Communications	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 201/302 – Emergency Management – an Australian Perspective	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 301 – Fuel Storage Tanks: Regulations & Spills	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 401 – Command & Control ↓	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 501 – Community Fire Inspection Programs ↓
	1500 ↓ 1630	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 102 – Emergency Plan Funding	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 202 – Emergency Social Services & Recovery	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 201/302 – Emergency Management – an Australian Perspective		<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 502 – Swift Water Awareness ↓
SUNDAY, SEPTEMBER 13	0830 ↓ 1000	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 103 – Emergency Plan Integration	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 203 – Roles & Responsibilities in Emergency Response	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 303 – Water Quality & Treatment	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 403 – Recruitment & Retention (Norm Clarke)	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 503 – Funding, Budget Management & Governance Support
	1030 ↓ 1200	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 104 – Emergency Planning	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 204 – First Nations' Integrated Emergency Management Committee	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 304 – Aboriginal Policing Initiatives & Public Safety	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 404 – Women in the Fire Service	<input type="checkbox"/> 1st CHOICE <input type="checkbox"/> 2nd CHOICE <input type="checkbox"/> 3rd CHOICE 100/504 – Search & Rescue (SAR) & Liability Issues in Emergency Services 604 – Pipeline Safety

Please print clearly

Participant Name _____ Role/Title _____

Address _____ City/Town _____ Province _____ Postal Code _____

Phone _____ Fax _____ E-Mail _____

Band Name _____ 3 Digit Band Number _____

Emergency Contact Name _____ Emergency Contact Number _____

Please complete and return this form to: First Nations' Emergency Services Society (FNESS)

102 – 70 Orwell Street, North Vancouver, BC V7J 3R5

Tel 604.669.7305 | **Fax** 604.669.9832 | **Toll Free** 1.888.822.3388 | **Email** info@fness.bc.ca | **Web** www.fness.bc.ca